Standard Lead Times 2 days ARO from stock, 6 weeks ARO build to order

Minimum Order $100

Quote Conditions Price and lead times quoted are valid for 30 days, subject to product and material availability. Quotes are based on delivery FCA / FOB San Francisco, CA.

Order Acceptance Orders will be accepted after review of a hard copy received by mail, fax or email. We are happy to take credit card information by phone, but please send the rest of your order information by fax or email.

Scheduled Releases Orders may be scheduled for multiple releases over a time period up to twelve months. Standard pricing is modified based on the number of releases and the time period.

Domestic Shipments All domestic shipments should be made by one or two day service. This avoids the potential for high temperature exposure during ground shipment. Unless instructed otherwise, we ship UPS Blue, insured, with the costs prepaid and added to the invoice.

Foreign Shipments We ship freight and duty collect. Please specify the shipper and your account number.

Test Reports Test reports are available at extra charge. Please notify us when requesting a quote so we can define the report and quote its cost.

Shipping Containers Reusable shipping crates, dewars and parts canisters used for cryogenic shipments are property of Intrinsic Devices and must be returned freight prepaid. Dewars held more than 30 days are subject to demurrage charges of $2.50 per day.

Payment Terms 30 days net with satisfactory credit history, payable in US dollars by US bank check or wire transfer. There is no discount for early payment. We also accept VISA and MasterCard, but not American Express.

Shipment Hold We reserve the right to hold scheduled shipments when payments on outstanding invoices become overdue.

Packaging Parts with outside diameters less than 2 inches are packaged in plastic tubes. Depending on the part size, the quantity per tube is 25, 50 or 100. Larger parts are packed in cardboard boxes. Individual bag & tag is available at extra cost.

Labeling Product containers are marked with:

- Customer Part Number (if any) [Intrinsic Devices Inc., San Francisco, CA, USA]
- Intrinsic Product Description
- Quantity
- Intrinsic Manufacturing Order Number Cage Code 08CE6
- Packing Date

Order Cancellation Buyer is obligated to pay up to the full order price on canceled orders to the extent that Intrinsic has incurred manufacturing cost prior to cancellation.

Return Policy Parts built-to-order are generally not returnable. On any return, we must be able to independently verify the lot traceability of the parts. Please contact us prior to making a return so we can provide a Return Authorization number and a buy back price.