Standard Lead Times 2 days ARO from stock, 6-7 weeks ARO build to order

Minimum Order We will sell any quantity of parts, but we increase the unit price as quantities go down to cover our fixed order processing costs.

Quote Conditions Price and lead times quoted are valid for 30 days, subject to product availability. To clarify, we do not put a hold on product inventory for 30 days when we make a quote. If another customer subsequently places an order for the same parts, the inventory will be sold to them. The next orders placed will face a longer lead time as we make new parts. Quotes are based on delivery EXW or FOB / FCA our dock.

Scheduled Releases Orders may be scheduled for multiple releases over a time period up to twelve months. Standard pricing is modified based on the number of releases and the time period.

Test Reports Test reports are available at extra charge. Please notify us when requesting a quote so we can define the report and quote its cost.

Order Acceptance Orders will be accepted after review of a hard copy received by mail or email. We accept credit card orders. For these, please communicate part numbers, quantities and delivery address by email to avoid mistakes.

Packaging Parts with outside diameters less than 2 inches are packaged in plastic tubes. Depending on the part size, the quantity per tube is 25, 50 or 100. These tubes are placed in a plastic bag with the label described below. Larger parts are packed in cardboard boxes. Individual bag & tag is available at extra cost. The final overpack will be a three ply corrugated fiberboard box.

Labeling Product containers are marked with:

- Customer Part Number (if any)
- Intrinsic Devices Inc.
- Intrinsic Product Description San Francisco, CA, USA
- Quantity Cage Code 08CE6
- Intrinsic Manufacturing Order Number
- Packing Date

Special Containers Reusable shipping crates, dewars and parts canisters used for cryogenic shipments are property of Intrinsic Devices and must be returned freight prepaid. Dewars held more than 30 days are subject to demurrage charges of $2.50 per day.

Domestic Shipments All domestic shipments should be made by one or two day service. This avoids the potential for high temperature exposure during ground shipment. Unless instructed otherwise, we ship UPS Blue, insured, with the costs prepaid and added to the invoice. Again, shipment terms are FOB source.

Foreign Shipments If you provide your account number, we can arrange shipments for you via FedEx or UPS. (Delivery Incoterms FCA Source) Please specify if we should declare value for insurance on the shipment. For other carriers, we will send you the invoice and package dimensions when the shipment is ready so you can arrange pickup by your carrier. (Delivery Incoterms EXW) For explanation of the terms, see: https://en.wikipedia.org/wiki/Incoterms

Payment Terms 30 days net with satisfactory credit history, payable in US dollars by US bank check or wire transfer. There is no discount for early payment. We accept credit cards for initial
orders from U.S. customers. These are processed through Square Capital’s secure online portal.

Shipment Hold
We reserve the right to hold scheduled shipments when payments on outstanding invoices become overdue.

Order Cancellation
If parts are being built to order for a specific Buyer, that buyer is obligated to pay up to the full order price on canceled orders to the extent that Intrinsic has incurred manufacturing cost prior to cancellation.

Return Policy
Parts built-to-order are generally not returnable. On parts we routinely produce in volume, we can accept returns, but only when lot traceability can be positively established. We must be able to independently verify the lot numbers of the parts based on an examination of packaging, labeling, shipment history, and physical examination of the parts. Please contact us prior to making a return so we can provide a Return Authorization number and offer a buy back price. Once we receive the parts and inspect them, we will notify you how many of the parts we were able to accept.